

CONGRESSES AND OTHER EVENTS **JUNE 2020**

Name of Event	Code	Club	Points	Mth/Yr
NSW Mixed Pairs ABF Online Nationwide Pairs (4 events)	2XP 940	2-001 9-927	Red Red	May/20 Jun/20

TOTAL: 5 Club Membership Total=33,023 (corresponding total last year: 35,021)
 By State: ACT=866; NSW=12900; VIC=4980; QLD=7157; SA=2136; WA=3985; TAS=868; NT=131



NEWSLETTER

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CAPITATION FEES

Congratulations and thankyou to all those clubs that were able to pay their Q1/20 quarterly invoice, which included the annual capitation fee for your home club members.

We had 333 clubs invoiced for their annual capitation fees in March. 319 clubs managed to pay their invoices in full, which is 95.8% of clubs. Leaving just 14 clubs still owing.

All clubs from ACT, QLD, TAS and NT paid. There were 4 unpaid clubs from NSW, 7 from VIC, 1 from SA and 2 from WA. Hopefully they will all be able to pay soon.

SYSTEM OUTAGE

I am sure you all noticed the problems we were having with our website in mid-to-late June. I apologize to you all about that unfortunate situation. It was caused by our web hosting company and was beyond our control.

They migrated our environment from the old servers it was previously hosted on, to their new servers. After two previous failed attempts, with minimal (you probably didn't even notice!) impact on our users, this third attempt was successful, in that they succeeded in migrating us to the new servers. Unfortunately, they also copied over an older version of our database, from about 27th May, even pre the May monthly update.

Obviously this was unacceptable and we requested them to copy the correct version to the new server. Something that should have been a 10 minute job. Unfortunately the hosting company was being difficult to communicate with, or even get any feedback from as to when this would be done. We could not even talk to the people who would be doing the actual work. All communication had to be done via their Helpdesk, and they would not even let us talk to a supervisor. It was an extremely dissatisfying and frustrating episode, the worst I have ever experienced in over 30 years involved in the IT world.

Finally after about 12 days, they finally copied the correct version to the new environment, and after a couple more minor problems we were back up and running on Thursday 2nd July. Because it took so long to restore our environment we delayed the end of month update from its normal Wednesday 1st July 4pm deadline until the following Monday 6th July at 10am. This would hopefully give clubs enough time to catch up!

We had attempted to lock out users from about midday on Friday 19th June when we first discovered the problem. Unfortunately a few clubs still managed to log on and make some changes, which were lost in this whole process.

We contacted all the clubs that we were aware of, requesting them to check/re-enter any changes that 'thought' they had previously done. All but one of those clubs responded before the monthly update was run and re-entered the changes they had previously done. Hopefully that other club will re-check their work soon.

Again, sorry for the delay and inconvenience our web hosting company has caused all of us.

NOT THE McCUTCHEON

Even though the McCutcheon awards have been cancelled for 2020, for interest reasons only, a "Not the McCutcheon" list is shown inside this Newsletter. I repeat, this is solely for interest only and no official standing is associated with this list.

THE CENTRE

As you may have noticed on the online News item, the ABF Management Committee has decided to return the Centre to full operational hours from 1st July 2020.

Therefore, on a normal business day in NSW the office will be open Monday to Friday from 10am to 6pm AEST. Stay safe!!

